



DAISEY Questions and Responses

KDHE Bureau of Family Health
University of Kansas

General

Q: What does DAISEY stand for?

A: *Data Application and Integration Solutions for the Early Years*

Q: What will DAISEY give us that we don't have now?

A: *DAISEY eliminates the need for two KDHE data systems currently being utilized for Aid to Local program data collection/reporting (WebMCH* and KIPHS*). DAISEY is comprehensive in scope, supporting all data collection and reporting requirements for Maternal and Child Health, Family Planning, Teen Pregnancy Targeted Case Management, and Pregnancy Maintenance Initiative. The system not only provides the state health department with critical data needed to meet federal and state reporting requirements but is the first-ever web-based, HIPPA compliant system provided directly to all KDHE grantees which will enable them to store and access their own client-level data.*

Q: Will the local agency get more funds to enter data?

A: *There is no need for additional funds. There is no cost to local agencies to access and utilize DAISEY, and data collection/reporting is not a new requirement for Aid to Local programs.*

Q: Are we required to use DAISEY?

A: *Yes, either by directly entering data as required by the Aid to Local program OR by exporting required data elements from an existing system and importing it into DAISEY. WebMCH will no longer be an option for local agencies. Any grantee utilizing paper or WebMCH for client visits must transition to DAISEY based on the implementation schedule. Although some agencies are utilizing KIPHS for processes such as billing and scheduling, agencies are not advised to enhance or continue using KIPHS for Aid to Local data collection and reporting purposes. DAISEY contains all required elements and is provided at no cost to local agencies. KIPHS is not a web based system and is not a KDHE-supported system. A number of versions exist across the state resulting in lack of consistency with data collection and reporting.*

NOTE: DAISEY is the system that KDHE will use for Federal and State Reporting, which requires unduplicated counts of clients served. All clients served must be stored in DAISEY for this to be possible.

Q: Will we have to duplicate enter client and visit data?

A: Duplicate entry is not necessary or required. For local agencies (grantees) that wish to maintain use of existing systems such as an EHR, it will be necessary to identify which required data elements are captured in the existing system. Additional required data elements could be built into existing systems OR added through the export/import process. Each local agency will determine what works best for them.

Aid to Local Programs Reporting Transition to DAISEY

Q: When do we have to start entering data into the DAISEY system?

A: The implementation plan and timeline reveals the start date for each grantee/local agency. DAISEY entry/use should begin after training during the appropriate roll-out phase.

NOTE: If you decide to utilize an existing/other client-level data system, export from that system and import into DAISEY will be required. This is not an automated process, but training and technical assistance will be provided. All required data elements must be captured in DAISEY.

Q: Will this system collect all data needed for the quarterly reports except for the Affidavit of Expenditure?

A: DAISEY will collect all client, program and service data required for KDHE and federal reporting. Additional requirements such as narratives, expenditures, staffing, etc. are not captured in DAISEY.

Q: When we start using DAISEY, will we still need to enter into Catalyst?

A: Catalyst will continue to be used for Aid to Local processes, including program applications, quarterly reports, and affidavits of expenditures. Agencies can obtain client-level information from DAISEY to compile the aggregate data required for quarterly reports. You should have data in DAISEY to extract for the April 2016 Aid to Local report you will complete in Catalyst.

NOTE: There is no duplicate entry of information from DAISEY into Catalyst. The main difference is DAISEY has client-level data/information, and Catalyst is the means for reporting aggregate/quarterly summary information to demonstrate progress toward goals/objectives and compliance with the Aid to Local contract requirements.

Q: Presently, we enter info for the electronic CVR through our WebMCH and KIPHS programs and then that is uploaded to KDHE. Will this system work that way? For example, we have an electronic form in KIPHS called CVR which we complete and then that info is exported to KDHE.

A: DAISEY will work in a similar way. DAISEY users will either directly enter client, program, service, and referral information into various electronic forms in DAISEY OR export the information from existing systems and import it to DAISEY. The export/import process is not automated. After the information is imported to DAISEY, it is accessible to KDHE and available to local agencies to aggregate and complete reporting in Catalyst.

Q: Will DAISEY replace client data and CVRs that are transmitted through other programs, e.g., WebMCH, KIPHS, Electronic Health Records (EHRs), etc. or will we still be importing the CVRs?

A: DAISEY will replace the current PDF and paper CVR's. Data elements will be entered into DAISEY OR exported from existing systems and imported into DAISEY. The export/import process is not automated.

Q: Will this make CVR coding easier or clearer for those smaller agencies/programs that do CVR's on paper?

A: Data elements in DAISEY capture information about the client, visit, services, referrals, etc. Users entering into DAISEY respond to questions by selecting 'yes' or 'no', or choosing from a drop-down menu.

Q: How is this different from KIPHS and are we going to have to enter the info in both DAISEY and KIPHS?

A: DAISEY is a shared measurement data collection system that will serve as the primary system for KDHE's Aid to Local programs, DAISEY does not replicate all functions of KIPHS. The data required by KDHE for Aid to Local programs can be manually entered in DAISEY, exported from KIPHS and imported to DAISEY, or a combination of both. The export/import process is not automated.

NOTE: DAISEY will contain all required data elements. If existing/other systems will be used and data imported into DAISEY, grantees must be certain all required elements are captured through the export/import process.

Q: Will you give us the schematics, so to speak, for uploading from our system into DAISEY?

A: Data import templates and a data dictionary outlining all data elements and the specific format and options for each element will be available in DAISEY and will be distributed prior to site implementation.

Q: If we are able to collect the appropriate data for reporting through our existing EHR, do we have to use DAISEY?

A: Yes. If your existing Electronic Health Record/Medical Record (EHR/EMR) collects all of the required data elements, you may elect to export from your system and import into DAISEY on a regular basis rather than enter data directly into DAISEY. If an existing system does not capture all required elements, this additional data will need to be added through the export/import process. This process is not automated and DAISEY does not interface with other systems.

Q: When do we see the list of required data elements? If we are having to add elements to our EHR lead time is very important.

A: KDHE is working to finalize the data elements. Once the elements are finalized and created in DAISEY, data import templates will be distributed.

Q: Will you be meeting with current vendors in Kansas who are providing EHR systems?

A: Yes. KDHE and the University of Kansas, Center for Public Partnerships and Research (KU-CPPR) plan to meet with EHR/KIPHS vendors to discuss required data elements and provide technical assistance regarding the export/import process.

DAISEY Features and Functionality

Q: Do you have to combine the family members together in the reporting?

A: DAISEY links children and adults in family units. Reporting is flexible and can provide counts of children, adults or both.

Q: Will DAISEY have any kind of a tickler system that will alert staff for purposes of follow up?

Example: Alerting staff to contact clients regarding breastfeeding continuation at 2/6 weeks, 3/6/12 months for reporting/documentation purposes?

A: DAISEY is not a case management system and will not prompt users to provide follow up. However, users can export data from DAISEY into an Excel spreadsheet that can be used for tracking follow-up or to develop their own internal tickler reports similar to current tracking or follow-up processes.

Q: Many of our MCH clients are also our WIC clients. Will these two systems communicate?

A: The WIC system and DAISEY will not communicate.

Q: How will DAISEY interface with Web IZ, KIPHS, and other KDHE data systems i.e. KWIC? What about interfacing with EHRs?

A: At this time, DAISEY will not interface with any other system. If the necessary data elements can be exported from another system in the necessary format, they can be imported into DAISEY. The export/import process is not automated.

Q: Are you willing to work specifically with data systems like KIPHS to build an interface?

A: At this time, there is no plan to develop a programming data system interface between any of the existing systems and DAISEY.

Q: Can we "upgrade" our DAISEY in order to capture ALL client visits?

A: This is possible but requires expanded conversation with KDHE and KU-CPPR to understand parameters and the implication on reporting requirements.

Q: Our city has two agencies offering the same program and we are constantly struggling to keep from duplicating services. Will this allow our programs to see another program's participants to reduce this problem? If so, are all agencies required to use DAISEY or is it voluntary?

A: If both agencies are KDHE grantees, both will be using DAISEY. If both agencies enter into a Data Sharing Memorandum of Agreement (MOA), both agencies would be able to see client and service information entered into DAISEY by their own agency and the other agency. This would certainly help reduce duplication of services and benefit families.

Q: Is DAISEY only able to be used on desktop computers or will tablets be a platform that can be used?

A: DAISEY is web based and can be accessed on any computer, tablet, phone, or other device with Internet capability. DAISEY is optimized for Mozilla Firefox and Google Chrome Internet browsers. Internet Explorer is not compatible with DAISEY.

DAISEY Rollout to KDHE Bureau of Family Health Grantees

Q: How soon will schedules for training/TA be sent out to LHDs? We are currently scheduling daily work/clinics/community events and want to assure our team members are all attending scheduled training/meeting.

A: We appreciate that there is a lot going on and will make training/TA information available as soon as the phased rollout plan is finalized.

Q: When we start using DAISEY are we only required to do current clients or will we have to go back over a period of time to capture former clients served?

A: DAISEY will be used for current clients. Historical client information will not be entered or imported into DAISEY.

Q: Will there be any specific training for KIPHS users?

A: Basic navigation and data entry training will be provided to all staff who are going to use DAISEY. Targeted trainings on features like data export and data import will be provided to organizations/users who will be using those features.

Q: What/when will testing be done to assure data imports from various systems actually work?

A: All required data elements must be included in an import file, in a designated order, with proper formatting and attributes. This information is detailed on the DAISEY data import templates which will be made available to organizations prior to implementation. KU-CPPR can assist with testing to confirm that your data has been properly formatted for import into DAISEY.

Data Releases, Agreements, and Confidentiality

Q: What if a client does not agree to sign the release authorization for information to be entered in DAISEY?

A: The client Authorization for Release of Information is a HIPAA compliant document that explains to the client that their protected health information including name, gender, date of birth, etc. along with information about the services they receive and assessments completed will be entered into DAISEY. Clients may either consent to allow this information to be shared with other Family Health partners or decline that it can be shared. If a client declines to allow their information to be shared, users will indicate such in DAISEY and the client's information will not be visible to any partnering organizations. Client's information will still need to be entered into DAISEY; it will just not be shared.

Q: Will the HIPAA agreements for the clients to sign to be part of DAISEY be provided by KDHE or will each agency be responsible for writing these?

A: The client Authorization of Release of Information will be standard statewide and will be provided to organizations. Agencies may wish to incorporate the information into their existing HIPAA release forms.

Q: Will we have to have each client sign a DAISEY release or, if we are uploading to DAISEY will this be de-identified data. What if a client says no?

A: Whether you are entering data directly into DAISEY or importing it from another system, the data will not be de-identified. Clients will need to sign the Authorization for

Release of Information which indicates that they know their information will be in DAISEY and that they have either consented or declined for their data to be shared with partnering agencies.

Q: Who will be sending out the agreement for our staff to sign and will there be a cost associated with this?

A: Staff training and signing of User Confidentiality Agreements will be coordinated by KDHE with the support of KU-CPPR and is part of the implementation process. There is no cost to KDHE grantees associated with using DAISEY, pulling data or reports from DAISEY, or training or TA costs.

Q: Are draft data agreements available for review?

A: Sample template forms will be provided to grantees to review and edit as appropriate to a grantee's particular need or community. The data sharing agreements are for partner agencies within a community to share client information among partners in DAISEY. This is optional and is dependent upon each community's partnerships and progress related to data sharing.